

Your Details	Surname: Mr / Mrs / Miss..... First name:																																																																																		
	Address:																																																																																		
Your Current Services	Contact No.: Mobile No.:																																																																																		
	Citizen of Mauritius: ☐ Yes ☐ No Email address:																																																																																		
	NID no./ Passport no.:																																																																																		
	Choose The Offers/ Packages You Wish To Cancel/ Downgrade <table border="1"> <thead> <tr> <th>Standard Box</th> <th>Smart Box</th> <th>Broadband-only offers</th> <th>A La Carte TV</th> </tr> </thead> <tbody> <tr> <td>☐ TV & Broadband 10Mbps Rs 949/ month</td> <td>☐ TV & Broadband 10Mbps Rs 999/ month</td> <td>☐ Broadband Social Rs 100/ month</td> <td>☐ TEVA</td> </tr> <tr> <td>☐ TV & Broadband 20Mbps Rs 1,499/ month</td> <td>☐ TV & Broadband 20Mbps Rs 1,549/ month</td> <td>☐ Broadband Decouverte Rs 249/ month</td> <td>☐ RTL9</td> </tr> <tr> <td>☐ TV & Broadband 30Mbps Rs 1,999/ month</td> <td>☐ TV & Broadband 30Mbps Rs 2,049/ month</td> <td>☐ Broadband 10Mbps Discovery Rs 499/ month</td> <td>☐ CN</td> </tr> <tr> <td>☐ TV & Broadband 100Mbps Rs 3,999/ month</td> <td>☐ TV & Broadband 100Mbps Rs 4,049/ month</td> <td>☐ Broadband 10Mbps Rs 799/ month</td> <td>☐ TiJi</td> </tr> <tr> <td colspan="2"></td> <td>☐ Broadband 20Mbps Rs 1,349/ month</td> <td>☐ B4U Movies</td> </tr> <tr> <td colspan="2"></td> <td>☐ Broadband 30Mbps Rs 1,849/ month</td> <td>☐ Colors</td> </tr> <tr> <td colspan="2"></td> <td>☐ Broadband 10Mbps (no FUP) Rs 2,849/ month</td> <td>☐ Ushuaia TV</td> </tr> <tr> <td colspan="2"></td> <td>☐ Fibre Internet 20Mbps Rs 1,100/ month</td> <td>☐ Nina TV</td> </tr> <tr> <td colspan="2"></td> <td>☐ Fibre Internet 50Mbps Rs 1,200/ month</td> <td>☐ Warner TV Next</td> </tr> <tr> <td colspan="2"></td> <td>☐ Fibre Internet 100Mbps Rs 1,700/ month</td> <td>☐ Warner TV</td> </tr> <tr> <td colspan="2"></td> <td>☐ Fibre Internet 500Mbps Rs 3,500/ month</td> <td>☐ Histoire TV</td> </tr> <tr> <td colspan="2"></td> <td>☐ Fibre Internet 1Gbps Rs 4,700/ month</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Bouquet Sensation ☐ Bollywood Pack ☐ Junior Pack</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Bouquet Emotion ☐ Bollywood Mega Pack ☐ Ciné & Séries Pack</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Bouquet Explorer ☐ SONY Pack ☐ Ciné + OCS Pack</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Bouquet Intense ☐ Discovery pack ☐ M6 Spécial</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Bouquet Integral ☐ Entertainment pack ☐ TF1 Spécial</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Kids Pack ☐ New World Sport Pack ☐ All my.t TV pack</td> <td></td> </tr> <tr> <td colspan="2"></td> <td>☐ Dual Room Rs 350</td> <td></td> </tr> </tbody> </table>				Standard Box	Smart Box	Broadband-only offers	A La Carte TV	☐ TV & Broadband 10Mbps Rs 949/ month	☐ TV & Broadband 10Mbps Rs 999/ month	☐ Broadband Social Rs 100/ month	☐ TEVA	☐ TV & Broadband 20Mbps Rs 1,499/ month	☐ TV & Broadband 20Mbps Rs 1,549/ month	☐ Broadband Decouverte Rs 249/ month	☐ RTL9	☐ TV & Broadband 30Mbps Rs 1,999/ month	☐ TV & Broadband 30Mbps Rs 2,049/ month	☐ Broadband 10Mbps Discovery Rs 499/ month	☐ CN	☐ TV & Broadband 100Mbps Rs 3,999/ month	☐ TV & Broadband 100Mbps Rs 4,049/ month	☐ Broadband 10Mbps Rs 799/ month	☐ TiJi			☐ Broadband 20Mbps Rs 1,349/ month	☐ B4U Movies			☐ Broadband 30Mbps Rs 1,849/ month	☐ Colors			☐ Broadband 10Mbps (no FUP) Rs 2,849/ month	☐ Ushuaia TV			☐ Fibre Internet 20Mbps Rs 1,100/ month	☐ Nina TV			☐ Fibre Internet 50Mbps Rs 1,200/ month	☐ Warner TV Next			☐ Fibre Internet 100Mbps Rs 1,700/ month	☐ Warner TV			☐ Fibre Internet 500Mbps Rs 3,500/ month	☐ Histoire TV			☐ Fibre Internet 1Gbps Rs 4,700/ month				☐ Bouquet Sensation ☐ Bollywood Pack ☐ Junior Pack				☐ Bouquet Emotion ☐ Bollywood Mega Pack ☐ Ciné & Séries Pack				☐ Bouquet Explorer ☐ SONY Pack ☐ Ciné + OCS Pack				☐ Bouquet Intense ☐ Discovery pack ☐ M6 Spécial				☐ Bouquet Integral ☐ Entertainment pack ☐ TF1 Spécial				☐ Kids Pack ☐ New World Sport Pack ☐ All my.t TV pack				☐ Dual Room Rs 350
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New Service	DStv Stream (Monthly rental) ☐ Access Rs 390 ☐ Family Rs 600 ☐ Compact Rs 800 ☐ Compact Plus Rs 1,500 ☐ Premium Rs 2,500																																																																																		
	More streaming offers (Monthly rental) ☐ Sony LIV Rs 150																																																																																		
	Reason for cancellation																																																																																		
SMART Wi-Fi Solution	Do you wish to cancel your Fixed line services? ☐ Yes ☐ No Do you wish to cancel your ALO offer? ☐ ALO 100 ☐ ALO 400																																																																																		
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Equipment Recovery	SMART Wi-Fi Solution (Wi-Fi Mesh as a Support Service) ☐ TP Link Deco X10 (2-pack) Rs 375/month ☐ TP Link Deco X20 (3-pack) Rs 650/month ☐ TP Link Deco X60 (3-pack) Rs 1,200/month ☐ TP Link Deco BE65 (3-pack) Rs 2,300/month ☐ Huawei Mesh AX3000 (3-pack) Rs 600/month																																																																																		
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consent	I/ We hereby agree that the cancellation is subject to the general and specific terms and conditions applicable for this service. Terms & Conditions are available on www.home.myt.mu . Full name (BLOCK LETTERS): Signature: Date:																																																																																		

Document checked & verified by:

Name of officer: Signature: