

Your Details

Surname: Mr / Mrs / Miss.....First name:
Address:
Contact no. (fixed): Mobile no.:
Citizen of Mauritius: ☐ Yes ☐ No Email address:
ID no./ Passport no.:

Your Current Services

Choose The Offers/ Packages You Wish To Cancel/ Downgrade (Monthly rental)

Standard Box

☐ TV & Broadband 10Mbps
Rs 949
☐ TV & Broadband 20Mbps
Rs 1,499
☐ TV & Broadband 30Mbps
Rs 1,999
☐ TV & Broadband 100Mbps
Rs 3,999

Smart Box

☐ TV & Broadband 10Mbps
Rs 999
☐ TV & Broadband 20Mbps
Rs 1,549
☐ TV & Broadband 30Mbps
Rs 2,049
☐ TV & Broadband 100Mbps
Rs 4,049

Broadband-only offers

☐ Broadband Social
Rs 100
☐ Broadband Decouverte
Rs 249
☐ Broadband 10Mbps Discovery
Rs 499
☐ Broadband 10Mbps
Rs 799
☐ Broadband 20Mbps
Rs 1,349
☐ Broadband 30Mbps
Rs 1,849
☐ Broadband 10Mbps (no FUP)
Rs 2,849
☐ Fibre Internet 50Mbps
Rs 1,100
☐ Fibre Internet 100Mbps
Rs 1,200
☐ Fibre Internet 200Mbps
Rs 1,700
☐ Fibre Internet 300Mbps
Rs 2,200
☐ Fibre Internet 500Mbps
Rs 3,500
☐ Fibre Internet 1Gbps
Rs 4,700

A La Carte TV

☐ RTL9
☐ CN
☐ TiJi
☐ B4U Movies
☐ WarnerTV Next
☐ Colors
☐ Ushuaia TV
☐ Nina TV
☐ Warner TV
☐ Histoire TV
☐ Téva

4K Smart Box

☐ TV & fibre Internet 50Mbps
Rs 1,200
☐ TV & Broadband 200Mbps
Rs 2,000h
☐ TV & fibre Internet 500Mbps
Rs 3,800

☐ TV & fibre Internet 100Mbps
Rs 1,500
☐ TV & fibre Internet 300Mbps
Rs 2,500
☐ TV & fibre Internet 1Gbps
Rs 6,500

☐ Bouquet Sensation
☐ Entertainment pack
☐ Bouquet Intense
☐ All my.t TV pack

☐ Bollywood Pack
☐ Dual Room
☐ Kids Pack
☐ Bollywood Mega Pack

☐ Ciné Pack
☐ Cine+ OCS Pack
☐ Bouquet Explorer
☐ Junior Pack

☐ Bouquet Emotion
☐ Discovery pack
☐ M6 Special
☐ Cinema & Series pack

☐ Bouquet Integral
☐ SONY pack
☐ TF1 Special
☐ New World Sport Pack

DStv Stream (Monthly rental)

☐ Access
Rs 390
☐ Family
Rs 600
☐ Compact
Rs 800
☐ Compact Plus
Rs 1,500
☐ Premium
Rs 2,500

More streaming offers (Monthly rental)

☐ Sony LIV
Rs 150

Reason for cancellation

Do you wish to cancel your Fixed line services? ☐ Yes ☐ No

Do you wish to cancel your ALO offer? ☐ ALO 100 ☐ ALO 400

New Service

Fibre Internet offers (Monthly rental)

☐ 50Mbps
Rs 1,100
☐ 300Mbps
Rs 2,200

☐ 100Mbps
Rs 1,200
☐ 500Mbps
Rs 3,500

☐ 200Mbps
Rs 1,700
☐ 1Gbps
Rs 4,700

Your New Broadband Offers (Monthly rental)

☐ Broadband 10Mbps
Rs 799

☐ Broadband 10Mbps
Rs 499

Equipment Recovery

Specify The Equipment Being Recovered

☐ Optical Network Terminal (ONT)
☐ Smart box: B760HS2
☐ White decoder: B700v2
☐ Black decoder: B700v5

☐ 4K Smart box: HE2704
☐ Smart Box Pro: HP4411

Serial no. of ONT:

Serial no. of 1st STB:

Serial no. of 2nd STB:

Equipment recovered
Tick if recovered

Equipment recovered
Tick if recovered

☐ 1st STB

☐ 2nd STB

ONT

Set-Top box

Adaptor & power cable

Power cable

Phone line (RJ11)

Remote control

Ethernet cable (RJ45)

HDMI cable

Optical fibre (yellow colour)

AV cable

Ethernet cable (RJ45)

consent

I/ We hereby agree that the cancellation is subject to the general and specific terms and conditions applicable for this service. Terms & Conditions are available on [www.home.myt.mu](#).
Full name (BLOCK LETTERS):
Signature: Date:

Last updated 10th April 2024

All tariffs are VAT inclusive